

Upgradation from BI 4.1 service pack to BI 4.2 service pack



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General Overview

This document outlines the steps for upgrading from existing BI 4.1 service pack to a BI 4.2 service pack

Prerequisites

- User should have administrator rights
- User should know the administrator password
- Ensure you have BI 4.2 License as Updating BI4.1 into BI4.2 requires a new License Key.

NOTE: - CSC recommends installation and training services to migrate to this new version



Steps for upgrading BI 4.1 to BI 4.2

1. Run the upgrade setup with administrator privileges.

BIPLATSVR4202_0-80001044		Application
-		Open
	۲	Run as administrator

2. The installation process will extract files from the archive and select the Install button when the extraction is complete.

3	WinRAR self-extracting archive
	\Microsoft.VC80.MFC\mfc80.dll Extracting dunit\product.businessobjects64-4.0-core-32\actions \Microsoft.VC80.MFC\mfc80.dll Extracting setup.engine\Microsoft.VC80.MFC\mfc80.dll Extracting setup.engine\plat64\Microsoft.VC80.MFC\mfc80.dll Extracting dunit\product.boe64.patch-4.2.2.0-core-32\actions \Microsoft.VC80.MFC\mfc80u.dll Extracting dunit\product.businessobjects64-4.0-core-32\actions \Microsoft.VC80.MFC\mfc80u.dll Extracting dunit\product.businessobjects64-4.0-core-32\actions \Microsoft.VC80.MFC\mfc80u.dll Extracting setup.engine\plat64\Microsoft.VC80.MFC\mfc80u.dll Extracting setup.engine\plat64\Microsoft.VC80.MFC\mfc80u.dll
	Destination folder C:\Users\ADMINI~1\AppData\Local\Temp\2\RarSFX0 Browse Installation progress
	Install Cancel

3. Select Next.

Summary of any missing critical or optional prerequis	ites.		
			14.64
ailed critical dependencies must be addressed beto potional dependencies might result in some compone	re the installa ents not instal	tion can continue, i ling.	while faile
Prerequisite	Туре	Status	
Information Steward and Data Services com	Optional	Succeeded	
Windows Installer Service	Critical	Succeeded	
Minimum support package version	Critical	Succeeded	
Updates are applicable	Optional	Succeeded	
Administrative rights	Critical	Succeeded	
BI platform server 4 installed	Critical	Succeeded	
USuppressed reboot	Critical	Succeeded	
Windows version	Critical	Succeeded	
	e . e		
f a prerequisite failed, please click on the failed item	n for informati	on on how to resol	ve it.

4. Select Next to continue to license agreement screen.

SAP BusinessObjects	s BI platform 4.2 SP2 update 📃 🗖 🗙
	Welcome to the installation wizard for SAP BusinessObjects BI platform 4.2 SP2.
	It is strongly recommended that you exit all windows programs before running this setup program. Click Cancel to quit Setup and close any program you have
	running. Click Next to continue with the Setup program. WARNING: This program is protected by copyright law and international treaties.
	Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
	For more information on supported platforms, please visit <u>http://support.sap.com/pam</u>
	Back Next Cancel

5. Select 'I accept the License Agreement' checkbox and select the Next button.

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SAP BusinessObjects BI platform 4.2 SP2 update
License Agreement
You must agree to the licensing conditions to proceed.
SOFTWARE LICENSE AGREEMENT
IMPORTANT-READ CAREFULLY: THIS IS A LEGAL AGREEMENT BETWEEN YOU AND SAP FOR THE SAP SOFTWARE ACCOMPANYING THIS AGREEMENT, WHICH MAY INCLUDE COMPUTER SOFTWARE, ASSOCIATED MEDIA, PRINTED MATERIALS AND ONLINE OR ELECTRONIC DOCUMENTATION ("SOFTWARE"). BEFORE CONTINUING WITH THE INSTALLATION OF THE SOFTWARE, YOU MUST READ, ACKNOWLEDGE AND ACCEPT THE TERMS AND CONDITIONS OF THE SOFTWARE LICENSE AGREEMENT THAT FOLLOWS ("AGREEMENT"). IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS OF THE AGREEMENT, YOU MAY RETURN, WITHIN THIRTY (30) DAYS OF PURCHASE, THE SOFTWARE TO THE PLACE YOU OBTAINED IT FOR A FULL REFUND.
GRANT OF LICENSE. SAP grants you a nonexclusive and limited license to use the Software products and functionalities for which you have paid the applicable fees solely for your internal business purposes and in accordance with the terms and conditions of this Agreement. The Software is licensed, not sold, to you. If you acquired this product as a special offer, as a promotional license included with another SAP product, or bundled or via combination with a third party product additional restrictions earby as set forth in the
I accept the License Agreement
C I do not accept the License Agreement
Back Next Cancel

6. Information screen for New License Key Requirement will be displayed during installation, Select the checkbox and click Next to continue

SAP BusinessObjects BI platform 4.2 SP2 update
New License Key Requirement
A new license key is required for SAP BusinessObjects BI platform 4.2 SP2 update.
SAP BusinessObjects BI platform 4.2 SP2 update requires a new license key.
 Request the new license key from SAP Service Marketplace. For more information on how to request license key, visit <u>License Key Requirement</u>
 After SAP BusinessObjects BI platform 4.2 SP2 update installation is completed, logon to Central Management Console (CMC); delete the old license key and add the new license key. Until you add the new license key, all services are disabled.
Request the new license key here <u>SAP Service Marketplace.</u>
I have read the documentation and understand the process to request the new license key and agree to delete the old license key and add the new license key after update installation.
Back Next Cancel

7. Enter the CMS name, CMS port and administrator account password select Next

xisting CMS Deployment Information	
peary the CMS and Administrator logon infor	mation of your existing CMS deployment.
Connection Information for Existing CMS	
CMS Name	WIN-CSCDEVENV
CMS Port	6400
- CMS Administrator Locop Toformation	
User	Administrator
Password	******
1 district d	

8.Select Next button to start installation

DXC	DXC.technology
	SAP BusinessObjects BI platform 4.2 SP2 update ×
	Start Installation
	The installation is ready to install SAP BusinessObjects BI platform 4.2 SP2. Click Back to make changes to your installation information. Click Next to begin the installation.

Back

Next

Cancel

9. Installation process will begin



10. Post installation steps will be displayed informing the requirement of New License Key



11. Click finish to exit the installation and proceed with adding the license key to complete the installation.

SAP BusinessObjects	BI platform 4.2 SP2 update 📃 🗖 🗴
	SAP BusinessObjects BI platform 4.2 SP2 has been successfully installed. Click Finish to exit this installation.
	Back Finish Cancel

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Steps for updating License Key

1. Logon to CMC (Central Management Console) with administrator account

SAP Busin	essObjects	
Enter your user inform If you are unsure of your administrator.	nation, and click "Log On". account information, contact your system	
System:	WIN-CSCDEVENV:6400	
Password:	••••••	
Authentication:	Enterprise v	
	Log On	
SAP		Help



2. Go to license keys under manage section





3. User will be informed that the existing License Key in invalid

License Keys 🔹	
rrently deployed license keys (Sele	ct a key to see its licensing information.)
 Invalid license key 	ce u ney to see to neensing internationly
dd Key	Add
	- Delete
	*
Changes will take offect after you o	lick "Add" or "Delete")



4. Delete Old license key, by clicking on old License key and select delete.

License Keys	•	
rrently deplo	yed license keys ((Select a key to see its licensing information.)
Invalid lice	nse key	
Add Key		Add
		- Delete

5. A message will appear displaying old License key was deleted from the system.

Currently deployed license	keys (Select a key to see its licensing informa	tior
①	was deleted from the system	
Add Key	Add Delete	

6. Add new key in the Add Key Box and click add button

License Keys		•					
Currently deploye	d license ke	eys (Sele	ect a key t	o see its licer	nsing i	informati	on.)
1			was	deleted from t	he syst	tem	
Add Key						Add Delete	
(Changes will ta	ke effect af	ter you o	click "Add	" or "Delete".)		

7. A message will appear displaying New License key was added to the system.

License Keys 🔻						
SAP BusinessObjects Business Intelligence Platform Premium Version						
Currently deployed license keys (Select a key to see its licensing information						
(i) was added to the system						
Add Key Add Delete Delete (Changes will take effect after you click "Add" or "Delete".)						



- 8. Log off from CMC to proceed with restarting Server from CCM (Central Configuration Manager)
- 9. Right click on CCM and click "Run as administrator"



10. Right click on Server Intelligence Agent and click Stop.

	ط			Centr	ral C	Configu	ration Manager
]	4 9 19 12 1 → ■	▶ 🛃 🔂	×∣₿	€	08	3 2	Computer Nam
	Display Name		Version		Stat	tus	Description
	🗐 Apache Tomcat for BI 4		1.0.15.0		б і	Running	
	BW Publisher Service	14.2.2.1975		i 👩 🗧	Stopped	Manages a pool of Crystal R	
	🖥 Server Intelligence Agent (Start	þ		0	Running	Manages BusinessObjects E
	🗟 World Wide Web Publishing	Stop). 16384	Ö	Running	Provides Web connectivity a
		Pause					
		Restart					
		Move					
		Properties					
	<					Ш	

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 - 11. After the Server Intelligence Agent is stopped right click on it to start again

3	d,		Centi	ral Configu	ration Manager			
]	🚑 🖻 🗳 🕑 🕨 🔳	Ⅱ 🔹 📄 🛃 🔂	X 🗟 🗟	1 😻 🛛	Computer Name:			
	Display Name Apache Tomcat for BI 4		Version 1.0.15.0	Status	Description			
	BW Publisher Service		14.2.2.1975	o Stopped	Manages a pool of Crystal Report publishers			
	Server Intelligence Agent	Start Stop Pause Restart Move Properties	00.16384	Stopped	Manages BusinessObjects Enterprise Servers Provides Web connectivity and administration thr			
	<			III				
R	Ready							

12. After the Server Intelligence Agent is up and running, log back into CMC and go to servers under organize section



13. Click on Servers List



14. Select servers in disabled status and choose enable server from actions dropdown

	Serve	rs	•]				
Man	Manage Actions							
-	🐴 🗞	•	Start Server	₹.	2			
	-	•	Restart Server		Server Name	State	Enabled *	
	> Serve		Stop Server		WINNBOEC3D98TB.AdaptiveJobServer	Running		
	Serve		Force Termination		' WINNBOEC3D98TB.AdaptiveProcessingServer	Running Running	Disabled	
	🗇 Serve	0	Enable Server	4	WINNBOEC3D98TB.CrystalReports2016ProcessingSe	Running	o Disabled	
	s Node		Disable Server		WINNBOEC3D98TB.CrystalReports2016ReportApplic	🕫 Running	🗟 Disabled	
	🗎 Servic	2 9	Clone Server	-	WINNBOEC3D98TB.CrystalReportsCacheServer	🕫 Running	🧯 Disabled	
± [🖒 Serve		Add to Server Group		WINNBOEC3D98TB.CrystalReportsProcessingServer	🕫 Running	🗟 Disabled	
				3	WINNBOEC3D98TB.DashboardsCacheServer	🕫 Running	🧯 Disabled	
				3	WINNBOEC3D98TB.DashboardsProcessingServer	Running	o Disabled	
			1	8	WINNBOEC3D98TB.EventServer	Running	Disabled	
				8	WINNBOEC3D98TB.InputFileRepository	Running	Disabled	
				-	WINNBOEC3D98TB.OutputFileRepository	Running	Disabled	
				-	WINNBOEC3D98TB.WebApplicationContainerServer	🐨 Running	Disabled	
					WINNBOEC3D981B.WebIntelligenceProcessingServe	Running	Disabled	
				9	WINNBOEC3D98TB.CentralManagementServer	C Running	Senabled	