



DXC.technology

RISKMASTER Accelerator

Upgradation from BI 4.1 service pack to BI 4.2 service pack

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General Overview

This document outlines the steps for upgrading from existing BI 4.1 service pack to a BI 4.2 service pack

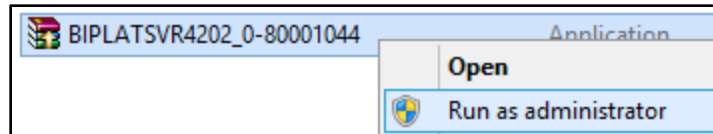
Prerequisites

- User should have administrator rights
- User should know the administrator password
- Ensure you have BI 4.2 License as Updating BI4.1 into BI4.2 requires a new License Key.

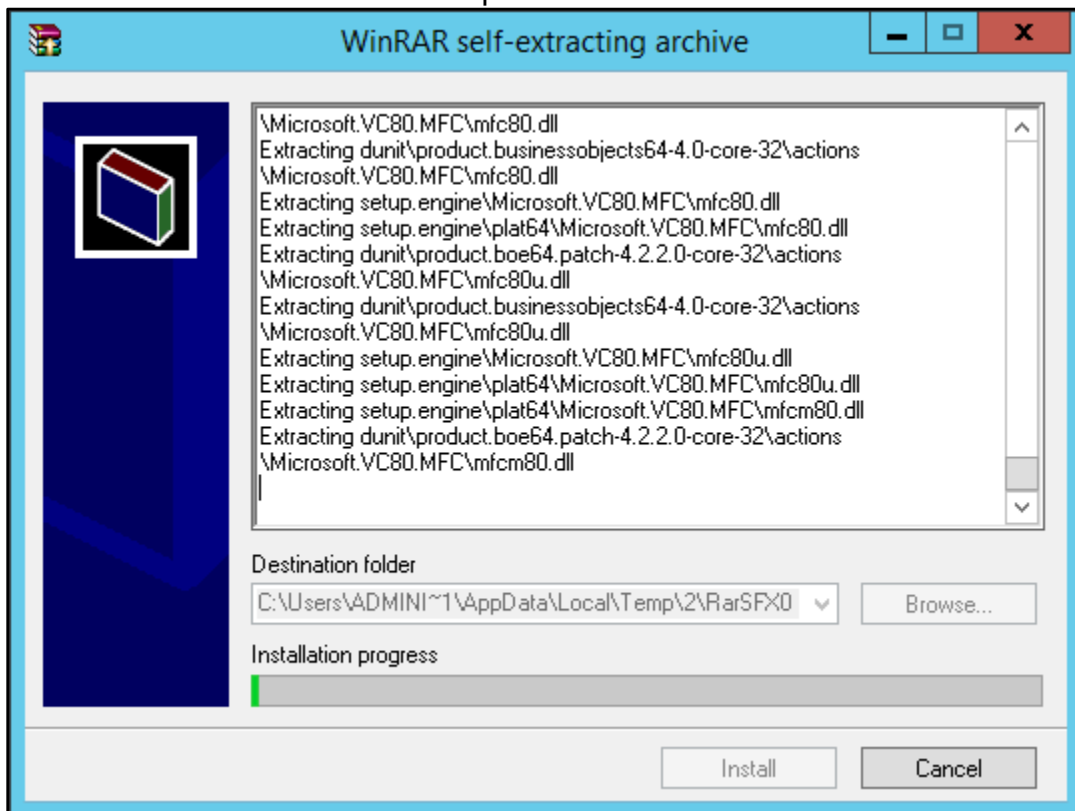
NOTE: - *CSC recommends installation and training services to migrate to this new version*

Steps for upgrading BI 4.1 to BI 4.2

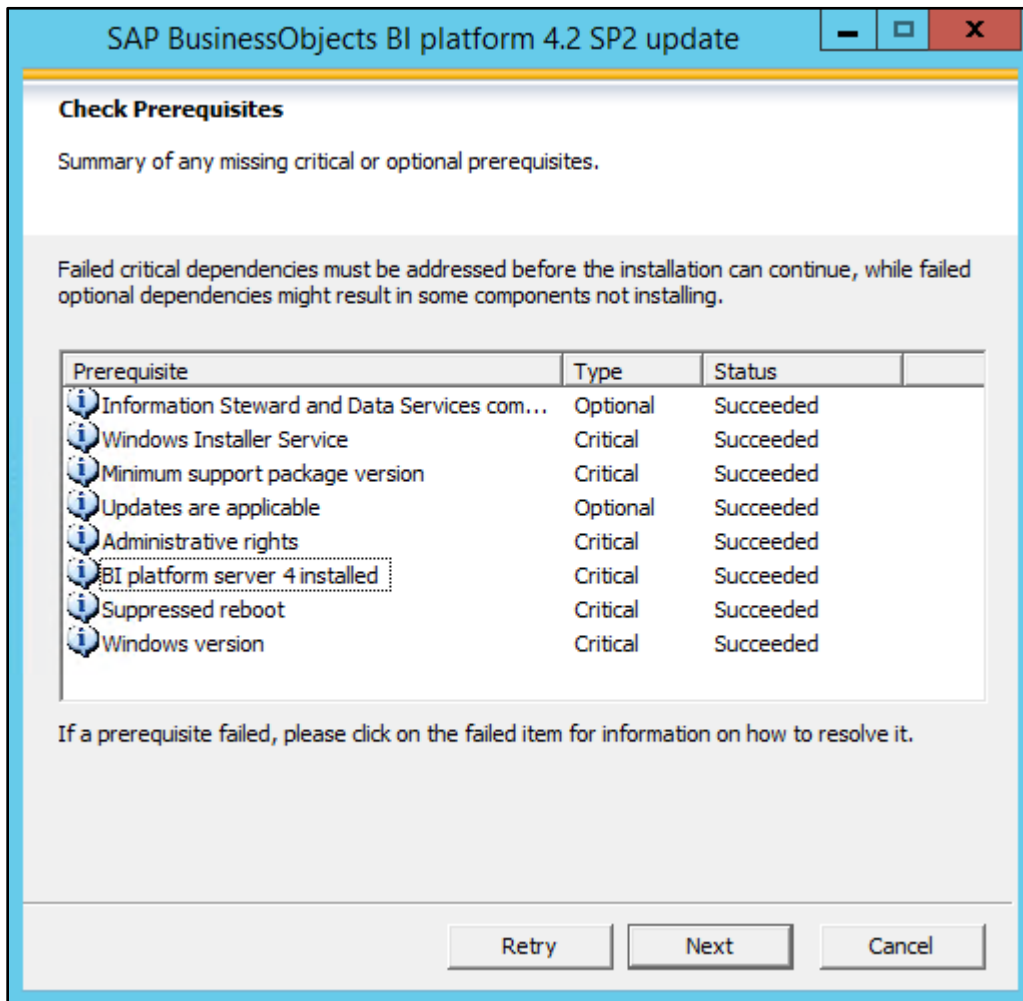
1. Run the upgrade setup with administrator privileges.



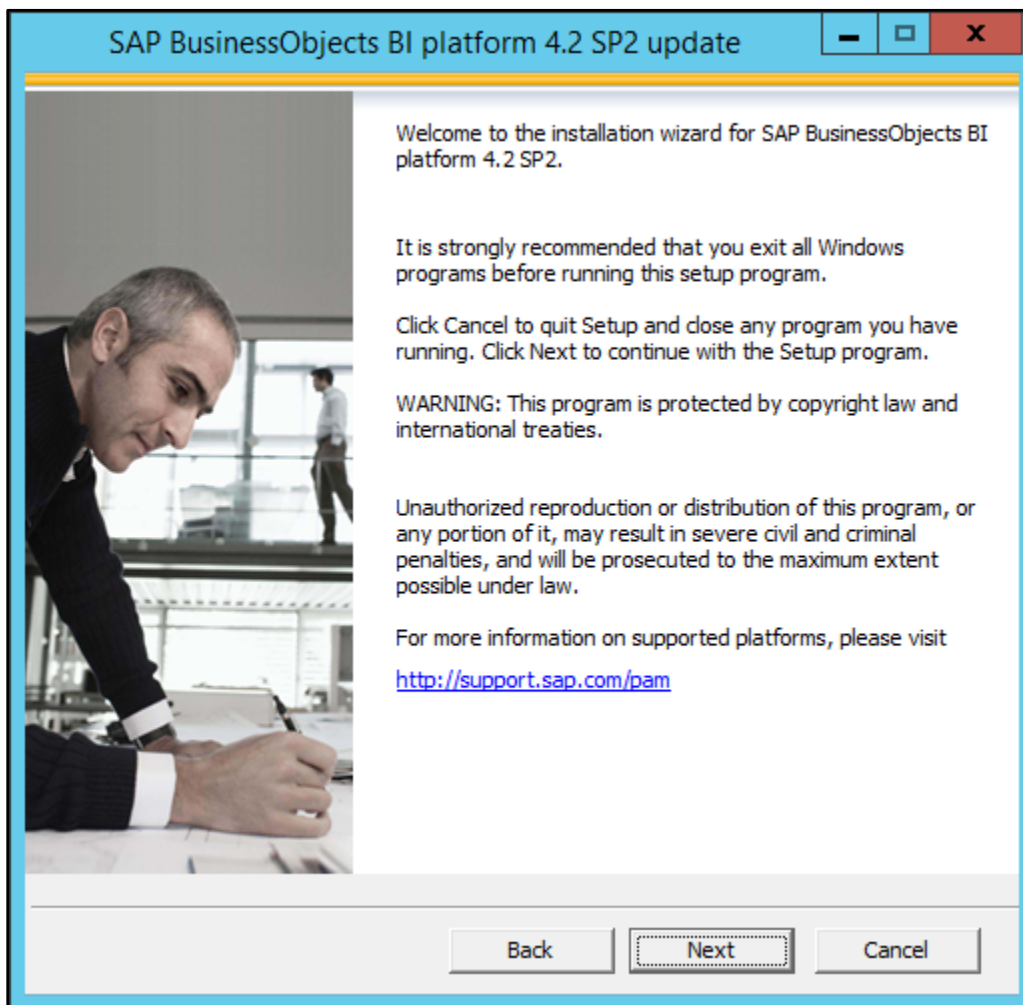
2. The installation process will extract files from the archive and select the Install button when the extraction is complete.



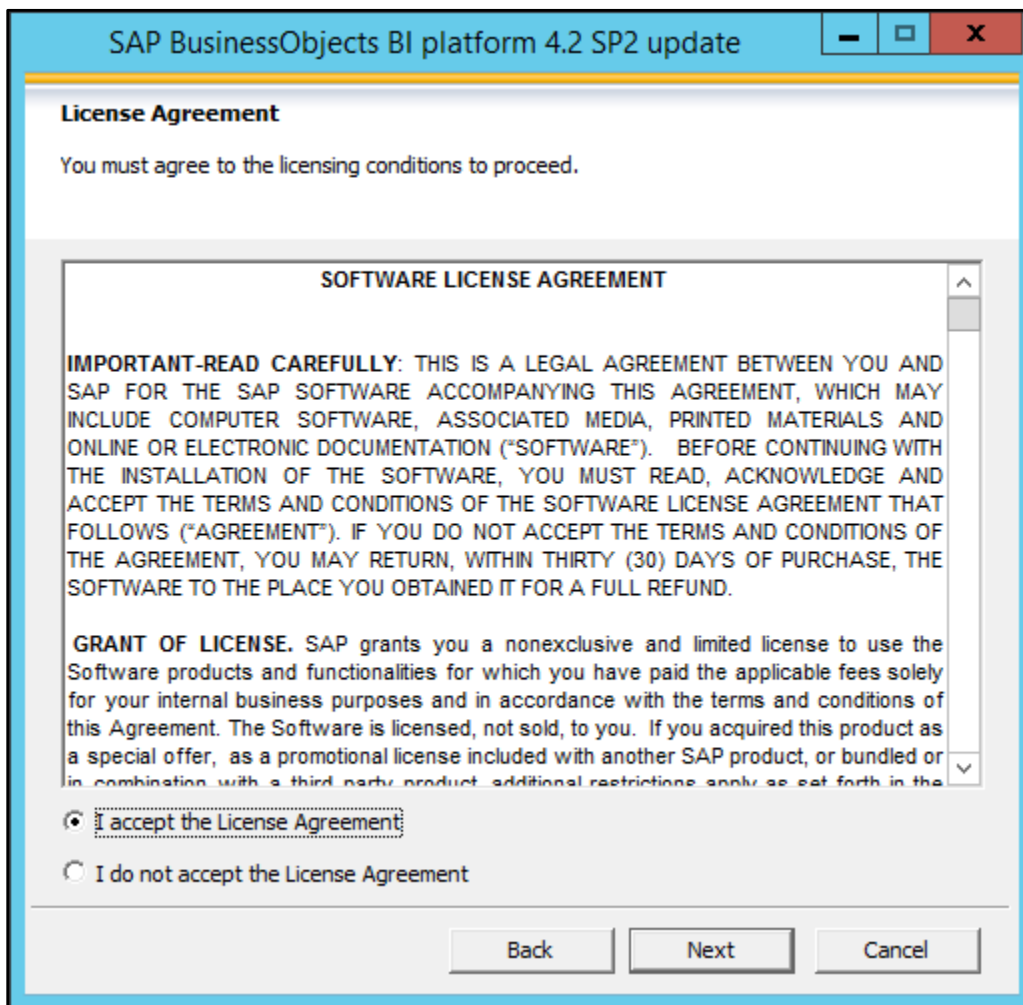
3. Select Next.



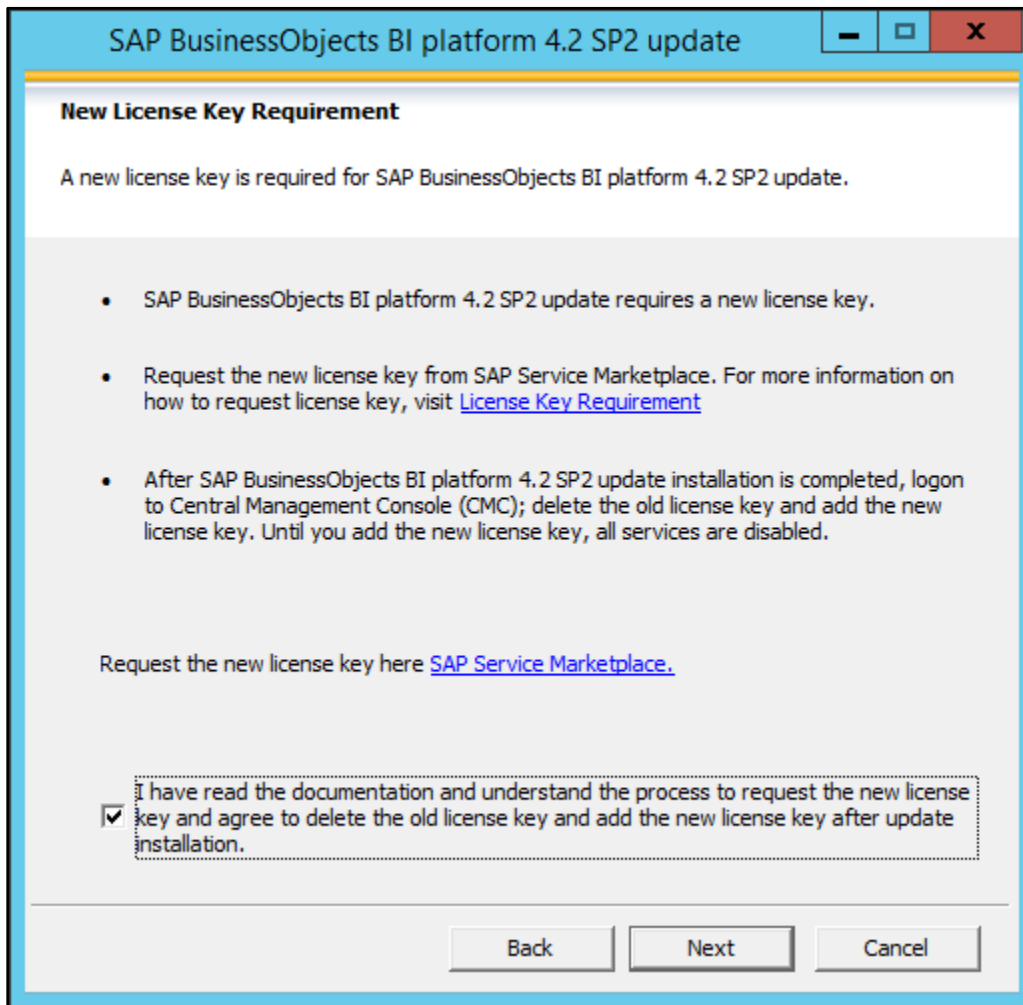
4. Select Next to continue to license agreement screen.



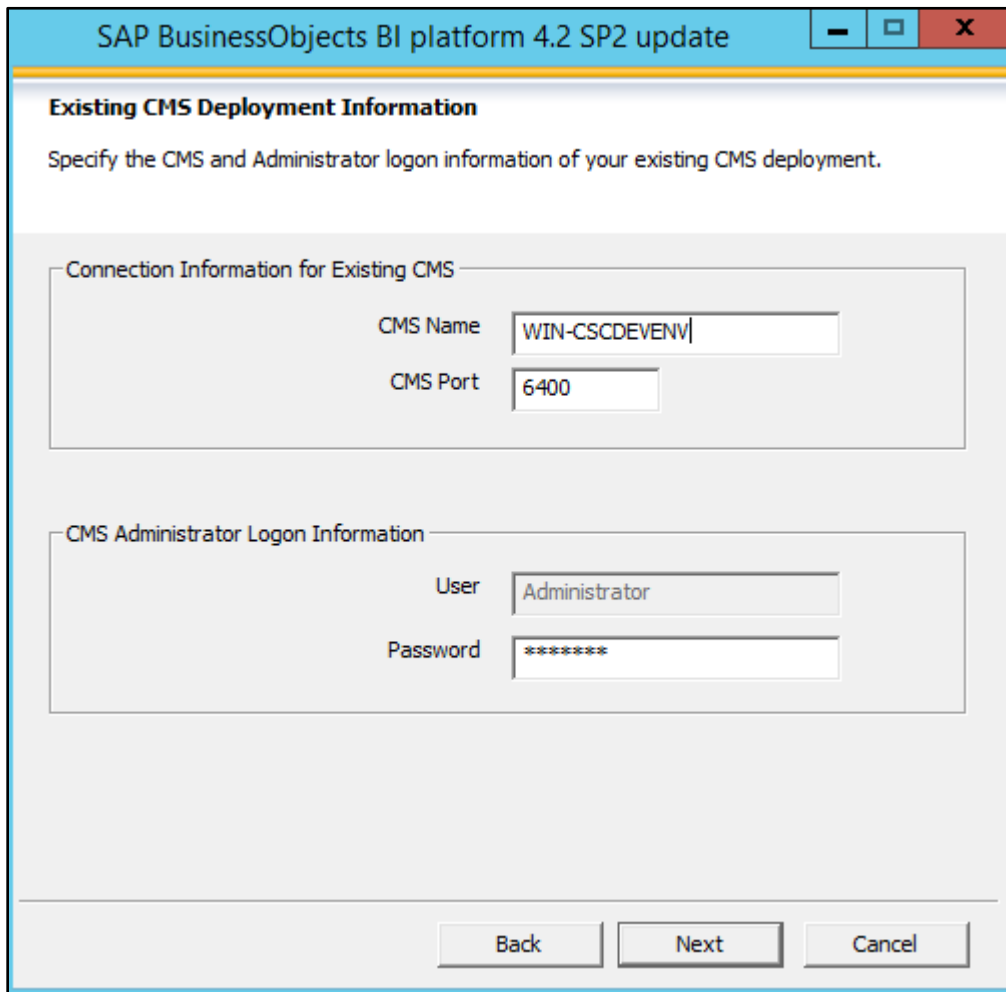
5. Select 'I accept the License Agreement' checkbox and select the Next button.



6. Information screen for New License Key Requirement will be displayed during installation, Select the checkbox and click Next to continue



7. Enter the CMS name, CMS port and administrator account password select Next



SAP BusinessObjects BI platform 4.2 SP2 update

Existing CMS Deployment Information

Specify the CMS and Administrator logon information of your existing CMS deployment.

Connection Information for Existing CMS

CMS Name

CMS Port

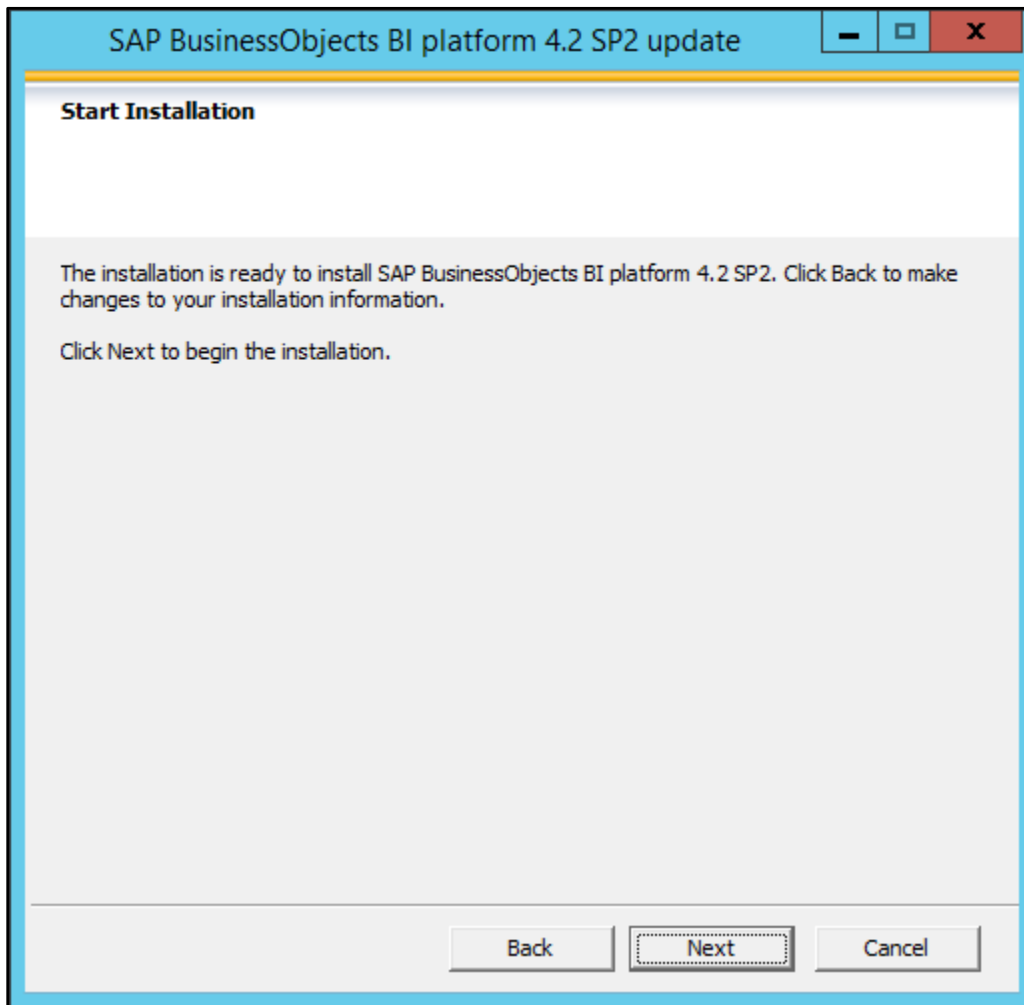
CMS Administrator Logon Information

User

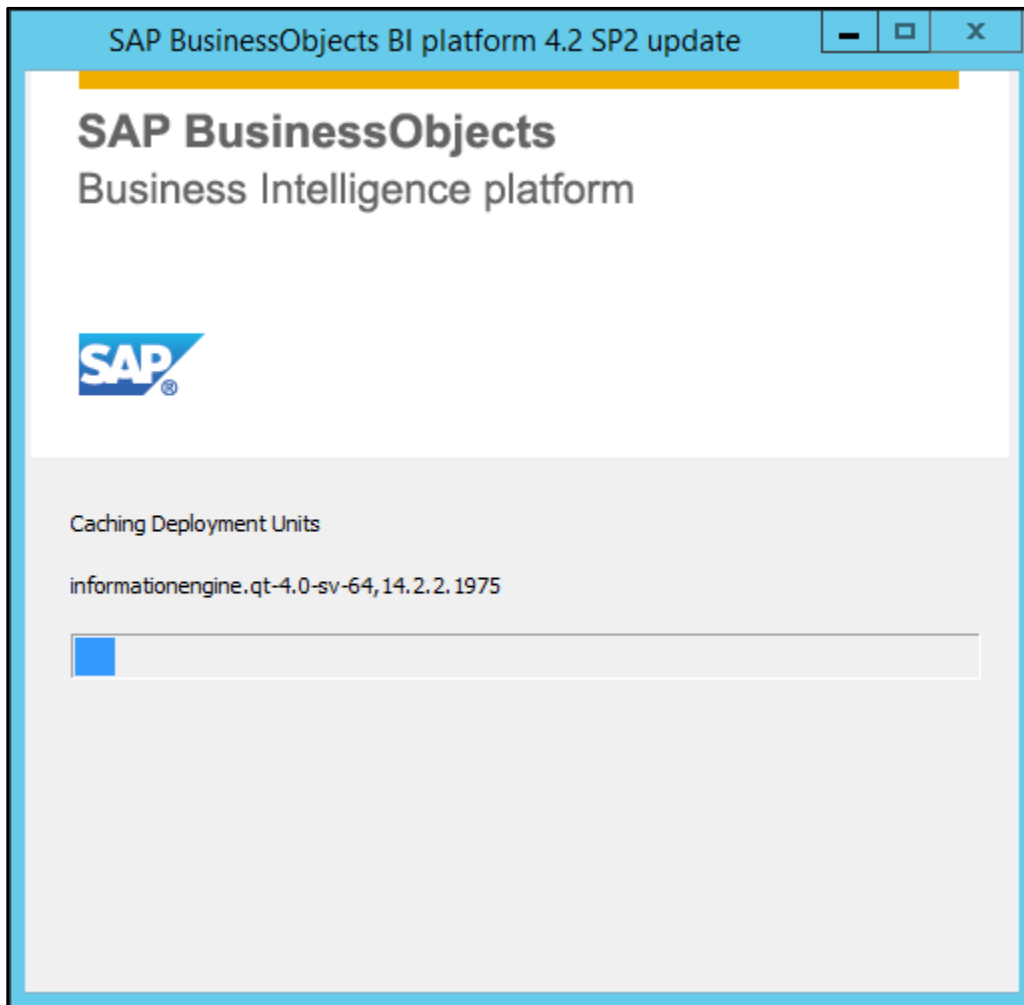
Password

Back Next Cancel

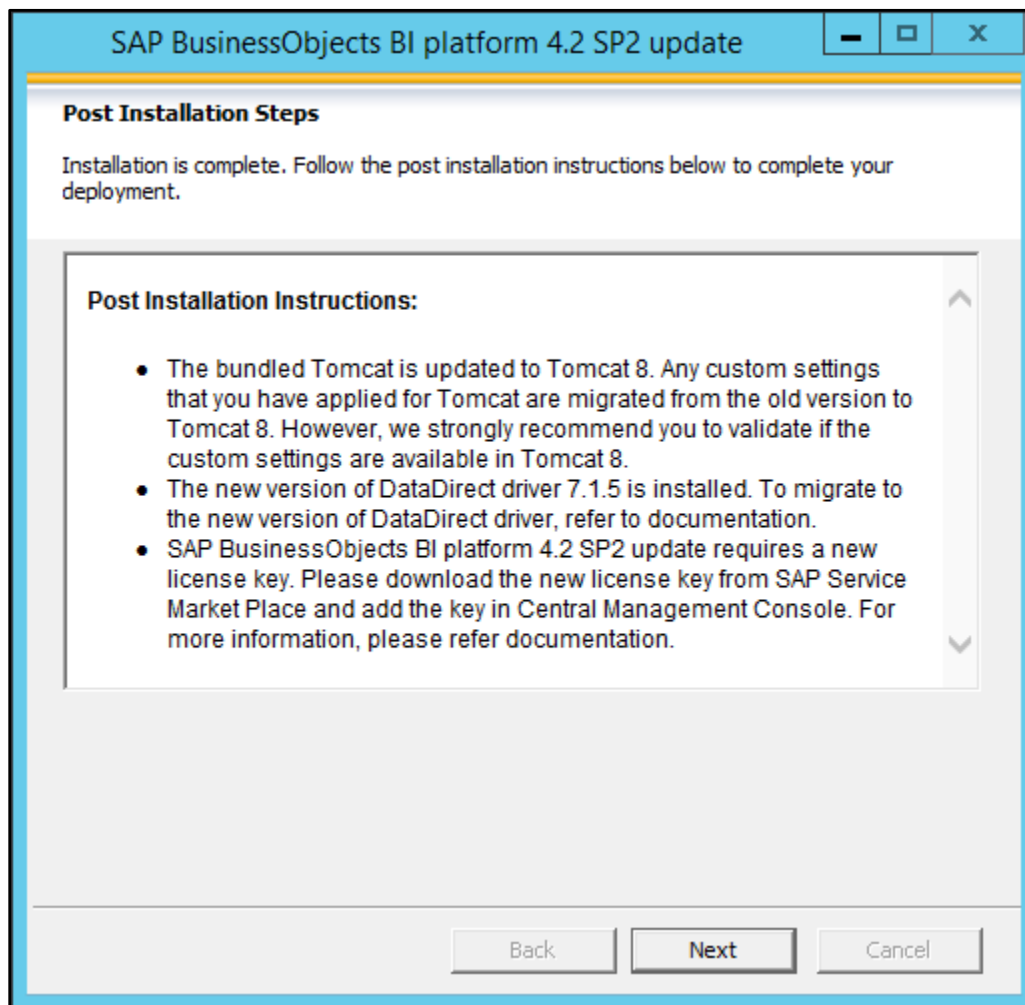
8. Select Next button to start installation



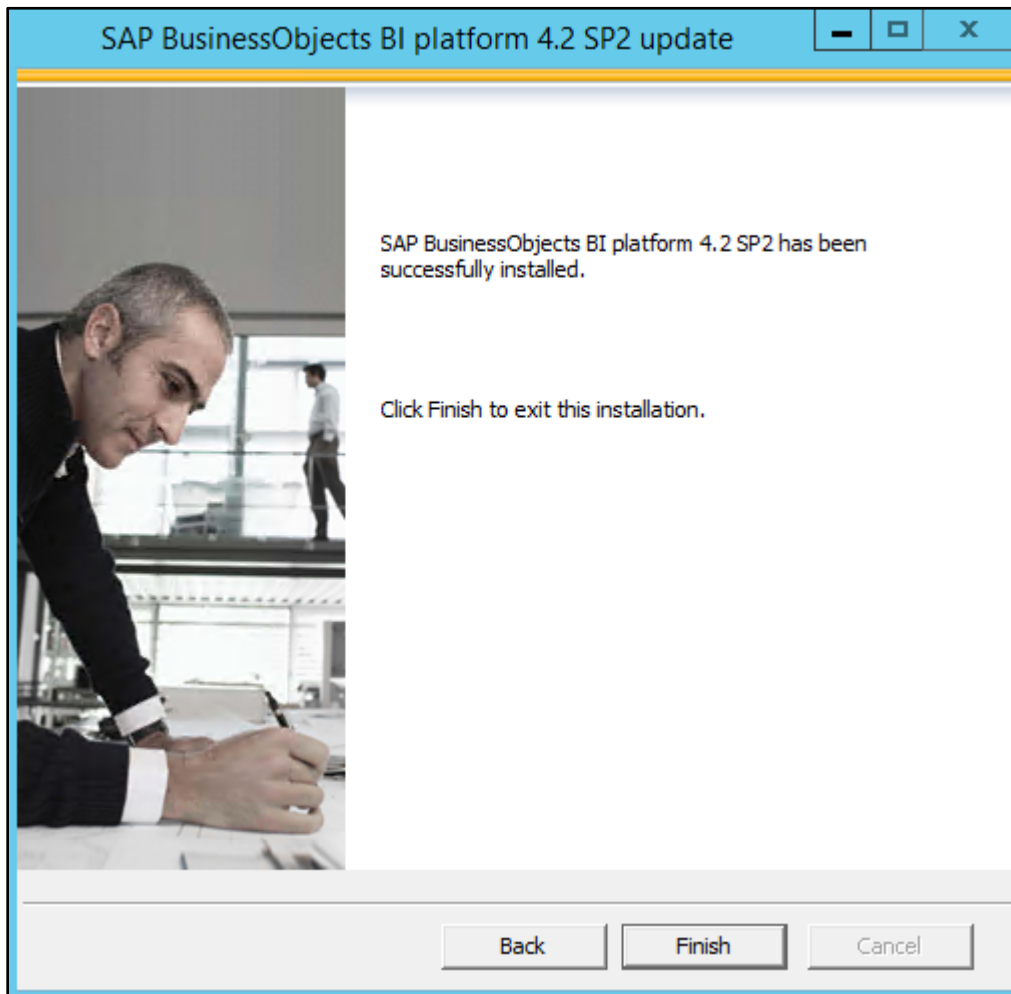
9. Installation process will begin



10. Post installation steps will be displayed informing the requirement of New License Key

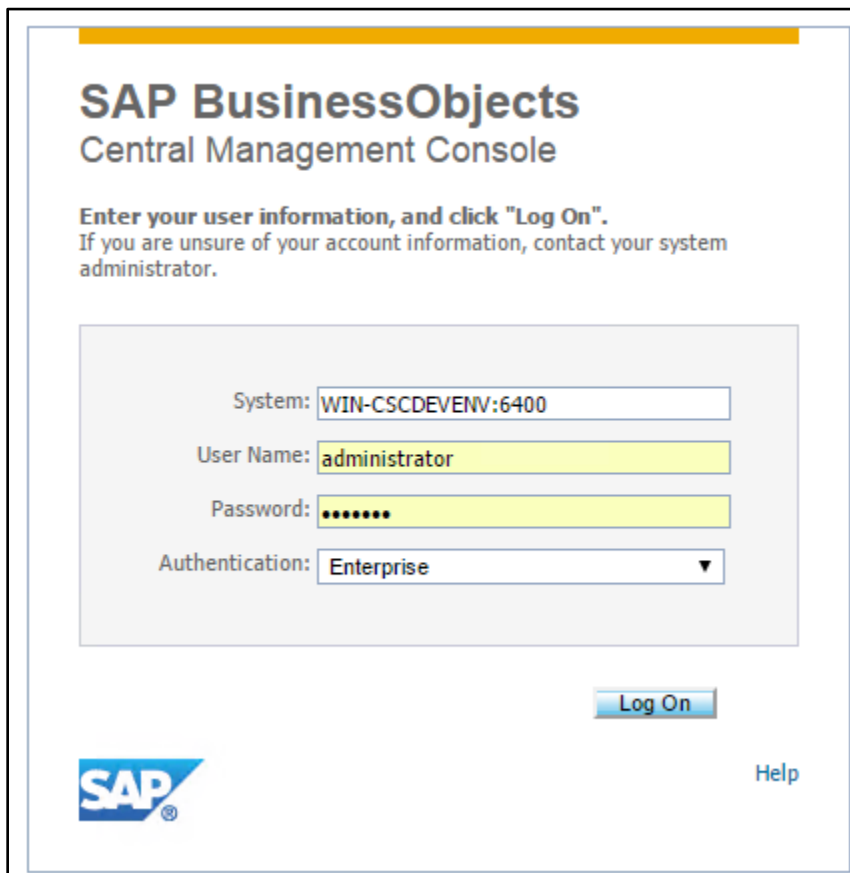


11. Click finish to exit the installation and proceed with adding the license key to complete the installation.



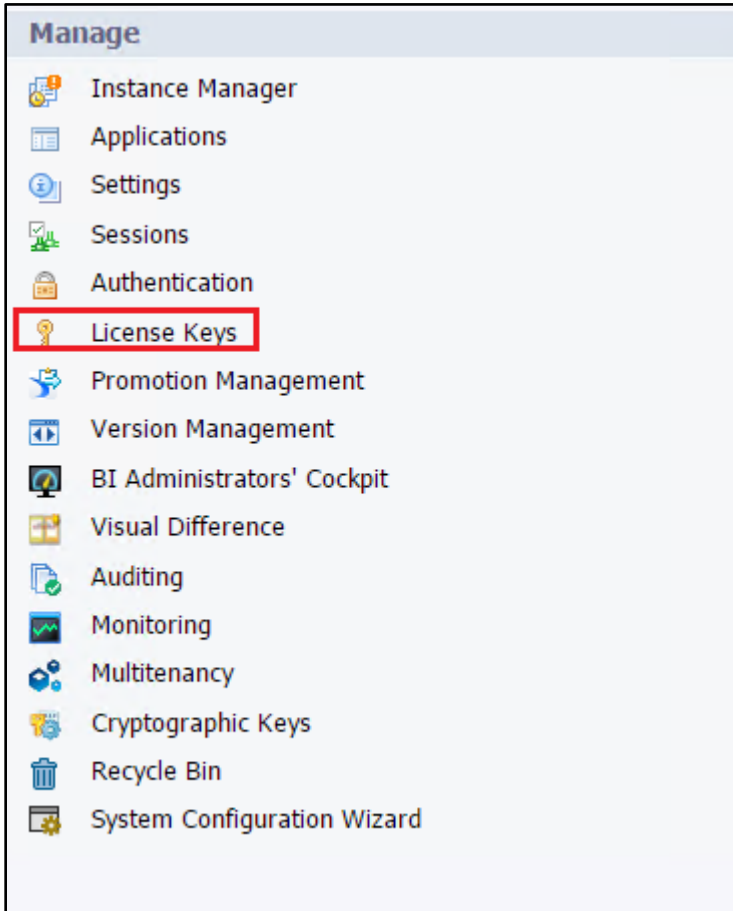
Steps for updating License Key

1. Logon to CMC (Central Management Console) with administrator account

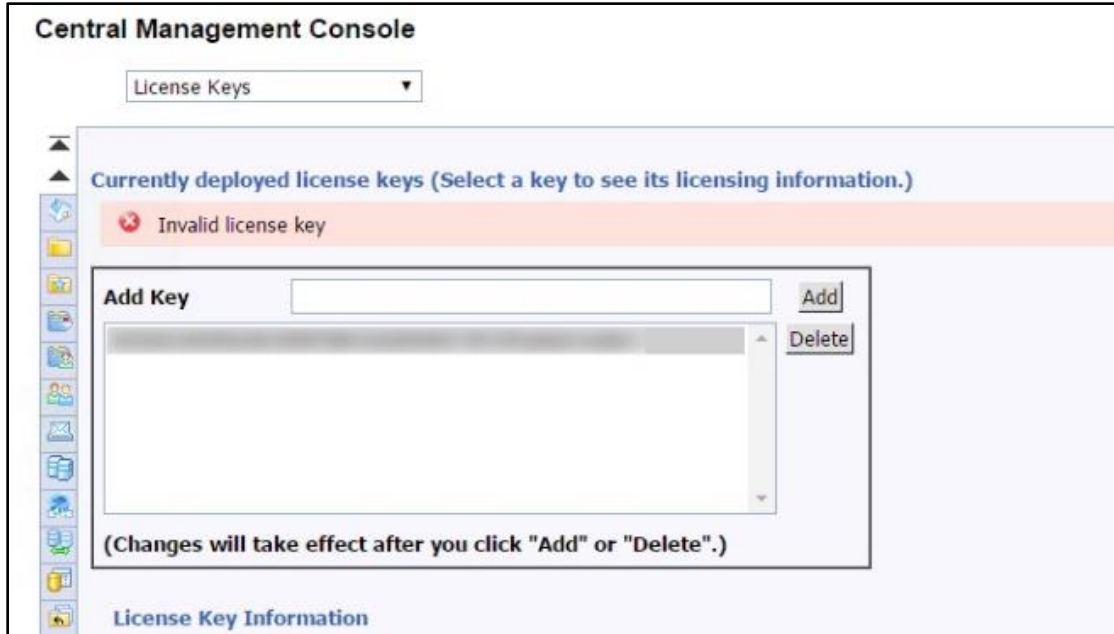


The screenshot shows the SAP BusinessObjects Central Management Console login interface. It features a yellow header bar at the top. Below the header, the text reads "SAP BusinessObjects Central Management Console". A prompt asks the user to "Enter your user information, and click 'Log On'." and provides a note: "If you are unsure of your account information, contact your system administrator." The login form contains four fields: "System" with the value "WIN-CSCDEVENV:6400", "User Name" with the value "administrator", "Password" with masked characters "*****", and "Authentication" with a dropdown menu set to "Enterprise". A "Log On" button is positioned below the form. At the bottom left is the SAP logo, and at the bottom right is a "Help" link.

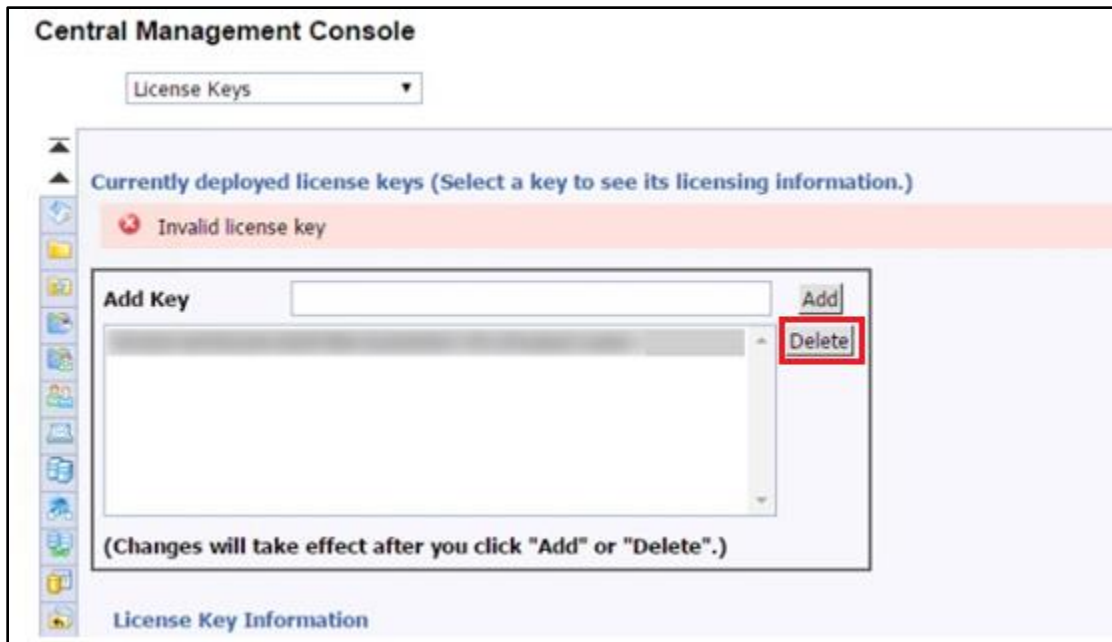
2. Go to license keys under manage section



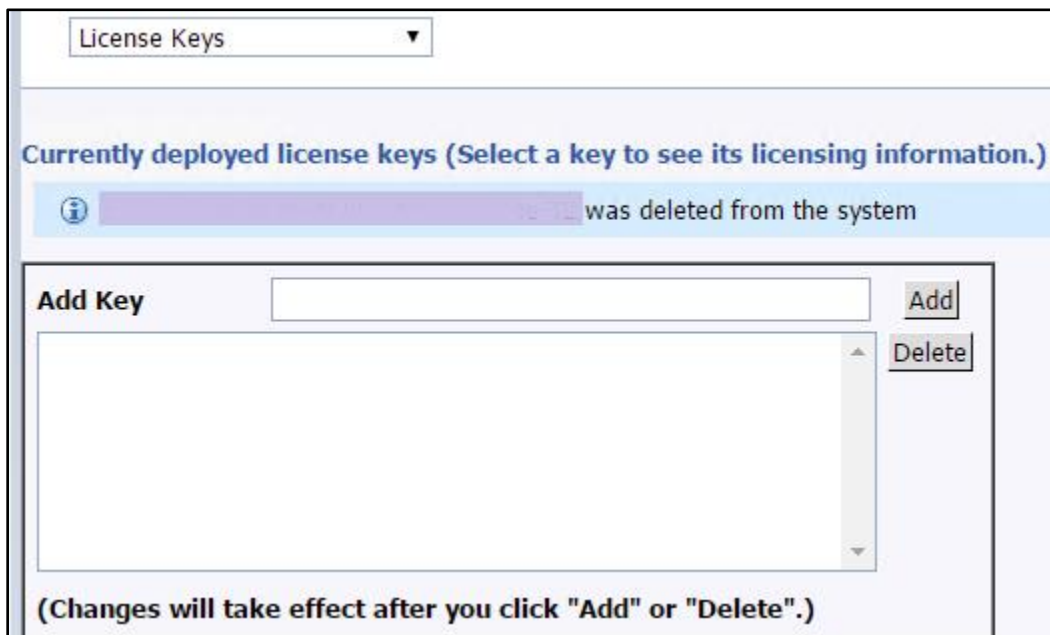
3. User will be informed that the existing License Key is invalid



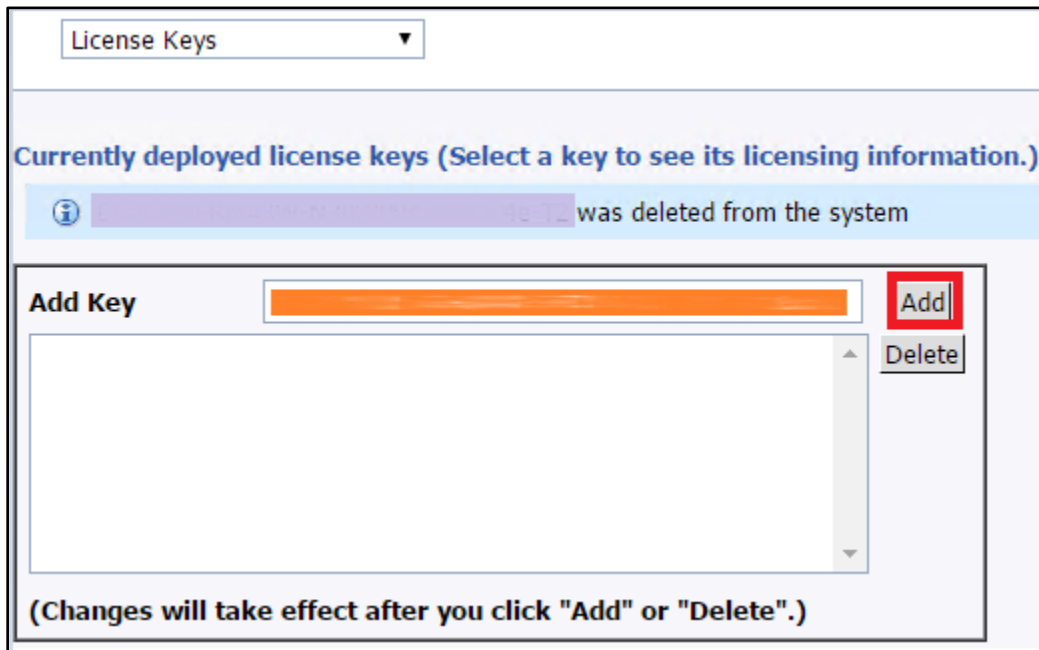
4. Delete Old license key, by clicking on old License key and select delete.



5. A message will appear displaying old License key was deleted from the system.

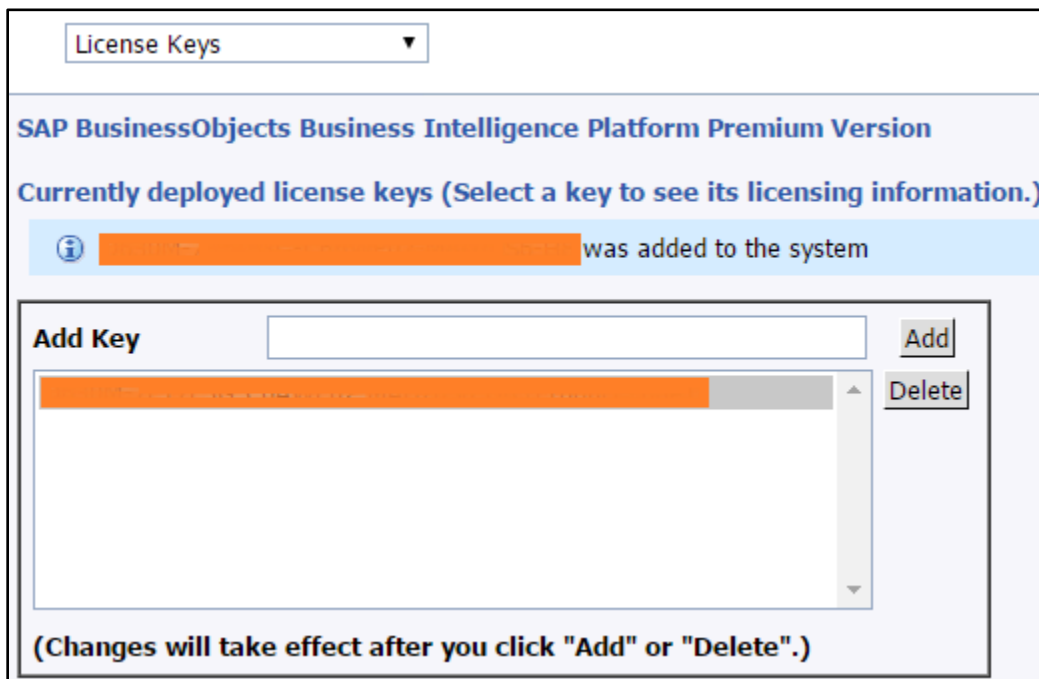


6. Add new key in the Add Key Box and click add button



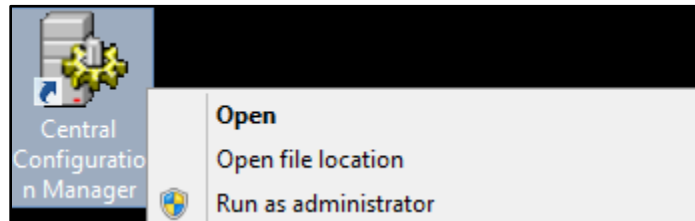
The screenshot shows a web interface for managing license keys. At the top, there is a dropdown menu labeled "License Keys". Below it, a blue banner displays the text "Currently deployed license keys (Select a key to see its licensing information.)". A light blue message box with an information icon states that a key was deleted from the system. The main section is titled "Add Key" and contains an empty text input field. To the right of the input field are two buttons: "Add" (highlighted with a red box) and "Delete". A footer note reads "(Changes will take effect after you click 'Add' or 'Delete'.)".

7. A message will appear displaying New License key was added to the system.

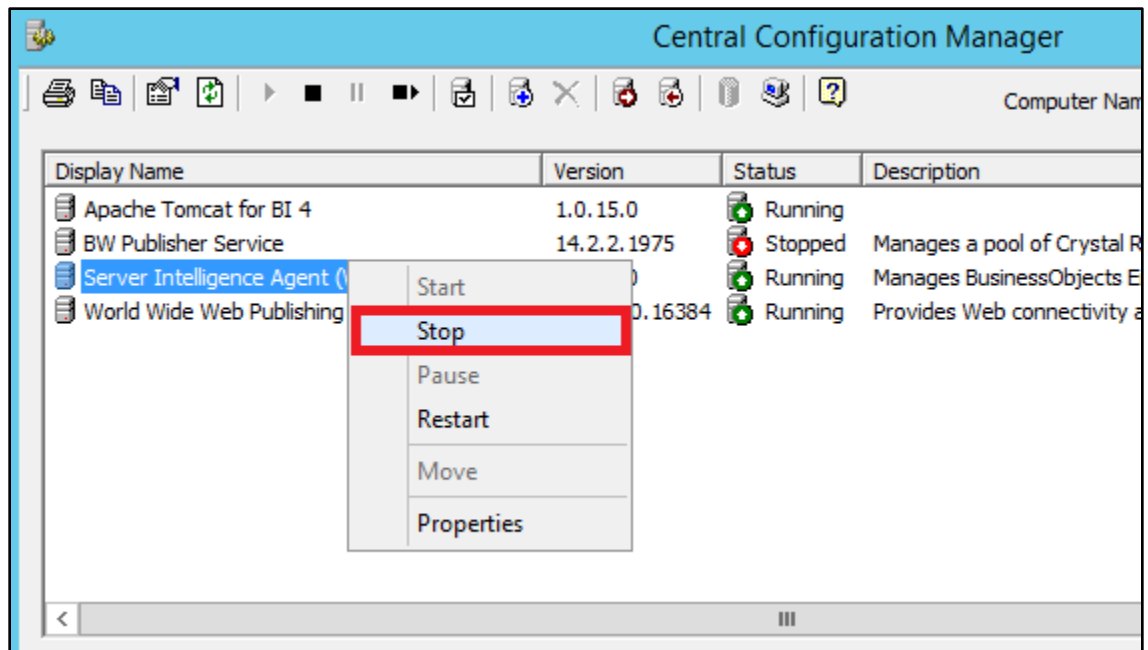


The screenshot shows the same web interface as above, but with a new message. The blue banner now reads "SAP BusinessObjects Business Intelligence Platform Premium Version". The light blue message box states that a new license key was added to the system. In the "Add Key" section, the text input field now contains a license key. The "Add" and "Delete" buttons are still present. The footer note remains the same: "(Changes will take effect after you click 'Add' or 'Delete'.)".

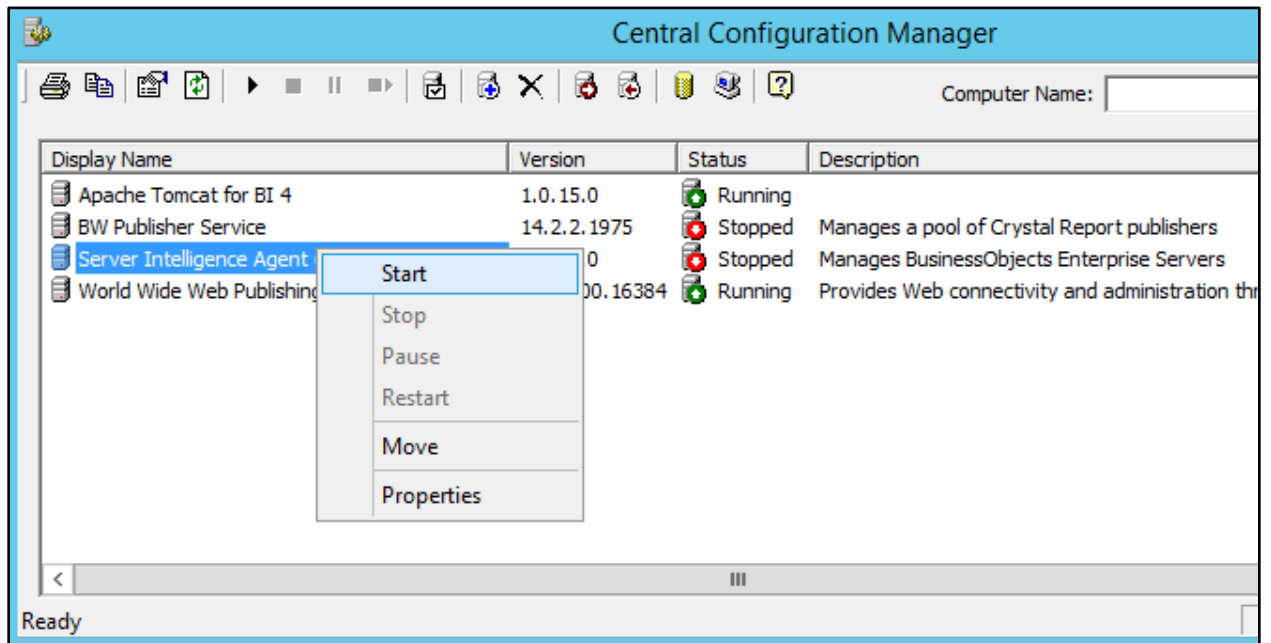
8. Log off from CMC to proceed with restarting Server from CCM (Central Configuration Manager)
9. Right click on CCM and click “Run as administrator”



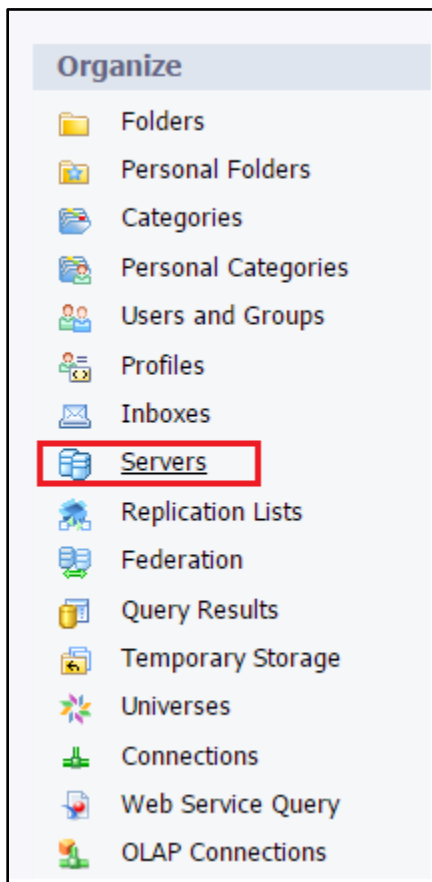
10. Right click on Server Intelligence Agent and click Stop.



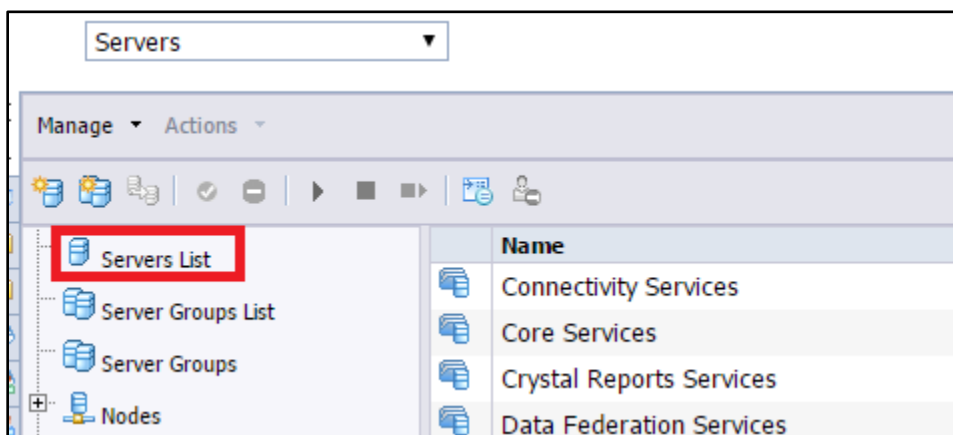
11. After the Server Intelligence Agent is stopped right click on it to start again



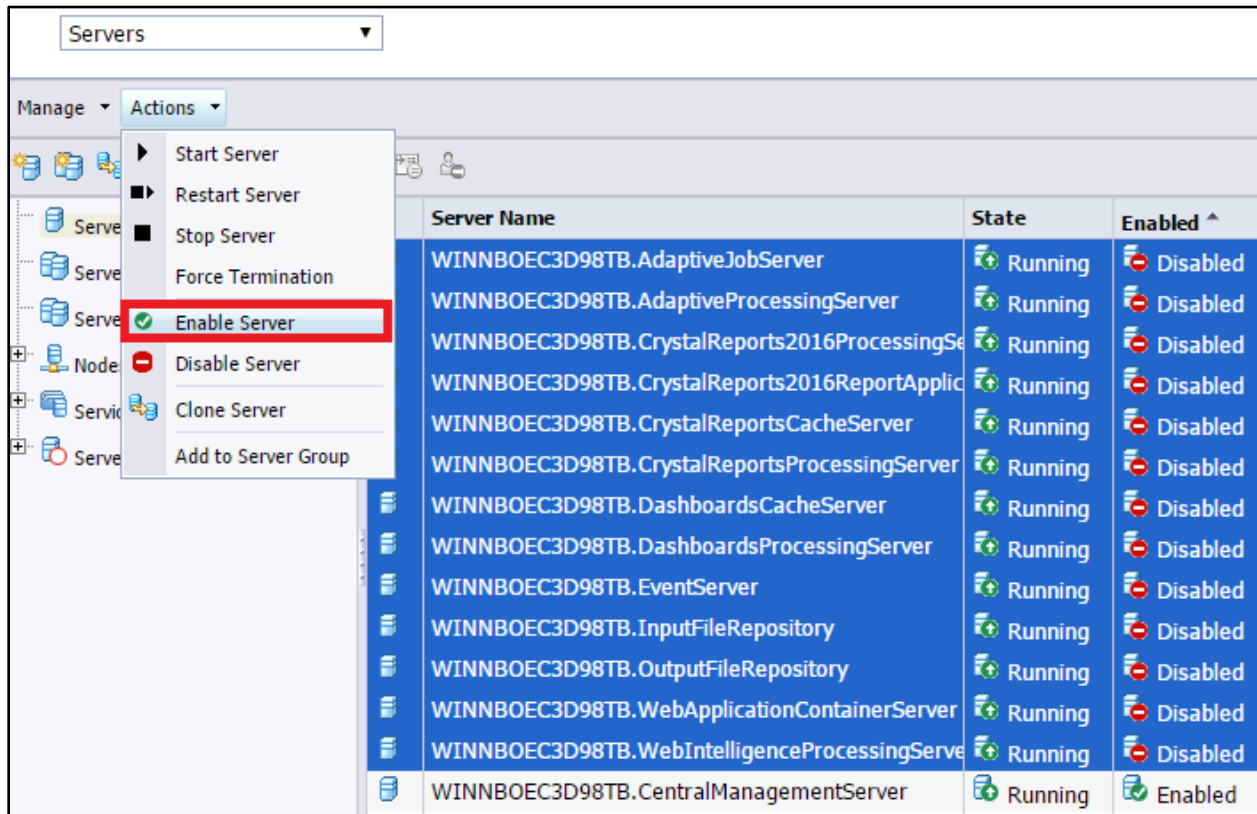
12. After the Server Intelligence Agent is up and running, log back into CMC and go to servers under organize section



13. Click on Servers List



14. Select servers in disabled status and choose enable server from actions drop-down



The screenshot shows a server management interface with a table of servers. The 'Actions' dropdown menu is open, and the 'Enable Server' option is highlighted with a red box. The table lists various server names, their states, and whether they are enabled.

Server Name	State	Enabled ^
WINNBOEC3D98TB.AdaptiveJobServer	Running	Disabled
WINNBOEC3D98TB.AdaptiveProcessingServer	Running	Disabled
WINNBOEC3D98TB.CrystalReports2016ProcessingSe	Running	Disabled
WINNBOEC3D98TB.CrystalReports2016ReportApplic	Running	Disabled
WINNBOEC3D98TB.CrystalReportsCacheServer	Running	Disabled
WINNBOEC3D98TB.CrystalReportsProcessingServer	Running	Disabled
WINNBOEC3D98TB.DashboardsCacheServer	Running	Disabled
WINNBOEC3D98TB.DashboardsProcessingServer	Running	Disabled
WINNBOEC3D98TB.EventServer	Running	Disabled
WINNBOEC3D98TB.InputFileRepository	Running	Disabled
WINNBOEC3D98TB.OutputFileRepository	Running	Disabled
WINNBOEC3D98TB.WebApplicationContainerServer	Running	Disabled
WINNBOEC3D98TB.WebIntelligenceProcessingServe	Running	Disabled
WINNBOEC3D98TB.CentralManagementServer	Running	Enabled